

Warranty

Doors, drawer fronts, mouldings and valances manufactured by M and J Woodcrafts Ltd. are warranted by M and J Woodcrafts Ltd. to the customer against defects occurring in the manufacturing process, subject to the terms and conditions as stated in the warranty certificate.

M and J Woodcrafts Ltd. also guarantees its products against delamination, irregular surface discoloration, warping or twisting for a period of five (5) years from the date of purchase.

The warranty only covers defects as specified herein and does not include defects or damages attributable to misuse, normal surface wear, accidents, fire, acts of God, or any other casualties, causes or occurrence beyond the manufacturer's control. The exclusive remedial action provided for the customer hereunder shall be repair, restoration, replacement or return and refund of the products manufactured by M and J Woodcrafts Ltd. found to be defective.

The replacement of new materials for those as may be defective may result in a color variance in comparison to the originally installed M and J Woodcrafts Ltd. products due to style and color changes by RTF (Rigid Thermo Foil) manufacturers and is not indicative of a defect. The manufacturer reserves the right to substitute such RTF colors as are then being manufactured and is only obligated to match color and quality with such products as it is manufacturing at the time of replacement.

What will we do to correct problems?

If the manufacturing by M and J Woodcrafts Ltd. of a product causes product delamination, yellowing, discoloration, warping or twisting under ordinary wear and conditions (and is not otherwise excluded from coverage), we will repair or replace the warranted components at the net invoice price of the doors as sold by M and J Woodcrafts Ltd.

Exclusions and conditions

This is an important part of your Warranty. Please read carefully

1. This warranty specifically excludes the following:

- Damage resulting from product being installed in areas subject to abnormal heat, ultraviolet rays, cold, dryness, humidity, direct sunlight, fire, collision with foreign objects, corrosive atmospheres, hail, ice, or any other acts of God or occurrences beyond the control of M and J Woodcrafts Ltd.
- Damage resulting from extreme moisture (bleaching, etc.) condensation and moisture formation where condensation is caused by excessive in-house relative humidity or by appliances generating steam vapors.
- Damage resulting from impairment of structural strength or damage when cutting to fit, applying hardware, mounting or affixing objects to the surface of any products such as the mounting of suspension devices, curtain rods or holiday decorations.
- Fading, discoloration, scratches or dents as a result of abuse.
- Products installed in any area where temperatures will exceed 150 degrees Fahrenheit (66°C). It is recommended to use melamine filler between all heat sources and the cabinet.
- Damage as a result of using cleaning products containing ammonia or acetone.
- Products made at the request of the customer, which varies, from our normal construction specifications (e.g. reducing thickness of a panel, doors made larger than the maximum guaranteed size stated on our price list or in excess of width & height limitations).
- Fading or oxidation of finishes due to atmospheric changes and normal weathering.

- Damage resulting from installation, repair or any other labor performed by installers of the product.
- A warp or twist of 3/16" or less (based upon a typical upper door i.e.; 30" - 31" x 15" door) EXAMPLE: 3/16" measured on a 30" tall door at center is allowable.
- Flat panel doors in excess of 18" in width and/or 36" in height are not warranted for warp.

Warping is measured with the door standing vertical, using a straight edge span the vertical length measuring the warping gap in the center of the vertical height.

Twists are measured by placing the face of the door against a true plane surface (as above) and measuring the gap at the twist.

- **2.** With respect to any and all products manufactured by M and J Woodcrafts Ltd. the following stipulations will be in force and are acknowledged to be part of this warranty.

- Unacceptable discoloration and yellowing are considered a change in color greater than 3.0 DE on the Cielab Scale.
- Any claimed manufacturing defect is subject to inspection by M and J Woodcrafts Ltd. personnel and M and J WOODCRAFTS LTD. or their representative will make final determination of the cause of such defects.
- Any repair or replacement shall be performed by M and J Woodcrafts Ltd. within a reasonable period of time, not to exceed ninety (90) days following M and J Woodcrafts Ltd. determination that a condition of defective manufacture exists.
- In the event that any component part or product covered by this Warranty is not available, M and J Woodcrafts Ltd. has the right to substitute part(s) or product(s) of equal grade and quality.

3. The warranty period on any part or parts of the M and J Woodcrafts Ltd. products, which are replaced or repaired pursuant to this Warranty, shall be for the remainder of the original Warranty period applicable to the part(s) or the product(s) as provided in this certificate.

4. M and J Woodcrafts Ltd. warrant that the products sold are fit for the particular purpose for which they are intended, PROVIDED THAT THIS LIMITED WARRANTY SHALL BECOME NULL AND VOID IF THE PRODUCTS ARE USED FOR PURPOSES OTHER THAN THOSE FOR WHICH THEY ARE INTENDED AT THE TIME OF PURCHASE OR PRODUCTS ARE OTHERWISE MISUSED.

5. M and J Woodcrafts Ltd. will not be held responsible for delays caused by factors beyond our control (e.g. Obstruction to or blockage of usual routes of transportation, unavoidable accidents, riots, natural disasters, vehicle shortages, prevention of labor, power shortages or lack of materials). Our liability under this warranty is limited to the net invoice price of the products as manufactured and sold by M and J Woodcrafts Ltd. THERE ARE NO OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, AND THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

6. The Warranty statements contained in this limited warranty are the only express warranties extended by M and J Woodcrafts Ltd. for the product sold. It is the expressly agreed that the customers exclusive and sole remedies for breach of any warranty provided in this limited warranty are limited to return of the products purchased and repayment of the purchase price or repair and replacement of non-conforming products. M and J Woodcrafts Ltd. shall not be liable for incidental and consequential damages occurring to the purchaser or end users property or business. The price stated for the products is a consideration in limiting sellers' liability. No action regardless of form, arising out of the transactions under this agreement may be brought more than one year after the cause of action has occurred.

Quality Standards

Please refer to the Warranty Certificate addendum for information on M and J Woodcrafts Ltd. commitment to quality standards.